

Fall 2015  
Volume XXIII Issue 4

# SGVDS Explorer

The Official Publication of the San Gabriel Valley Dental Society



**Risk Management:  
The Top 10 Mistakes Dentists Make**

# UPCOMING SGVDS EVENTS!

## General Meetings

**November 17, 2015**

**'How to Avoid and How to Manage Complications in Implant Dentistry'**

Presented by:

Tony Daher, DDS, MSED, FACP

4:30-8:45 PM, 3 CEU

Almanson Court, Alhambra

**January 19, 2016**

**'Infection Control & California Dental Practice Act'**

Presented by:

Noel Kelsch, RDHAP &

Lee Maddox

3:30-8:45 PM, 4 CEU

Almanson Court, Alhambra

**February 16, 2016**

**'CAD/CAM Denture'**

Presented by:

Mathew T. Kattadiyil, DDS, MDS, MS, FACP

4:30 PM-8:45 PM, 3 CEU

Almanson Court, Alhambra

## CPR Renewal Courses

Wed., November 4, 2015

Wed., January 6, 2016

Wed., February 3, 2016

5:30-9:30, 4 CEU

Society Office



*Save the Date*

**'2016 Installation of Officers'**

*Friday Dec. 4th*

*6:30pm*

*Brookside Country Club*

*Pasadena*

**Meet & Greet**

**'Networking Event'**

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The  
Date*

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November 4th • 7pm

TGI Fridays

West Covina

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VENTURA**



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## SGVDS Explorer

The Official Publication of the San Gabriel Valley Dental Society

### MISSION STATEMENT

The San Gabriel Valley Dental Society is dedicated to the promotion and support of our member dentists in their pursuit of providing excellent dental care to the public.

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SOLUTIONREACH  
VAN BEURDEN INSURANCE SERVICES

## PRESIDENT'S MESSAGE

Scott Adishian, DDS



Scott Adishian, DDS

### VOLUNTEERISM

Hello fellow colleagues:

It has been a busy fall for SGVDS and CDA. My term as president will be nearly complete by the time this newsletter is published, and it has been a great year serving as a volunteer proponent for organized dentistry. There is a lot to say about giving back time and resources to our profession. I encourage all of you to give it a try. You will certainly receive more than you give. The most

important reward that I have received as a result of these efforts, beyond the promotion of dentistry as an esteemed profession, has been the relationships that I have made across the San Gabriel valley, California and the country. These friendships will continue after my term as president is over. A few of the events this year are as follows:

#### CDA FOUNDATION ANNUAL RIDE

Over Labor Day weekend, I attended the CDA Foundation Ken Sanford Memorial Motorcycle Ride. A good time was had by all and the proceeds went to support the CDA Foundation to support scholarships and CDA Cares free clinics among other things. Dr. Kevin Keating, the CDA Treasurer was a guest speaker. Look for the announcement of next year's ride to the Paso Robles area.



#### HARBOR DENTAL SOCIETY 100TH ANNIVERSARY

The Harbor Dental Society celebrated its 100th Anniversary at a Great Gatsby themed gala on September 19th. Many friends around the state and CDA leadership were present for the festivities.



Harbor Dental Society 100th Anniversary Great Gatsby Gala

Left to Right: Dr. David Uyehara, Dr. Donna Arase, Dr. Scott Adishian, Lee Adishian, Peggy Carnow, Dr. Marvin Carnow, Dr. Donna Klauser, Bret Andia

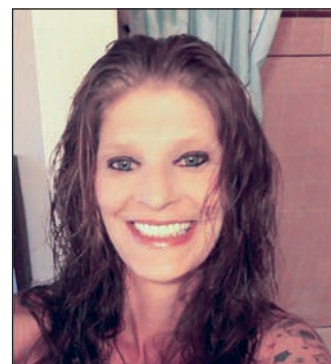
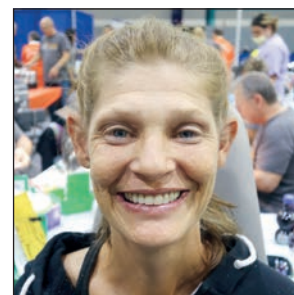
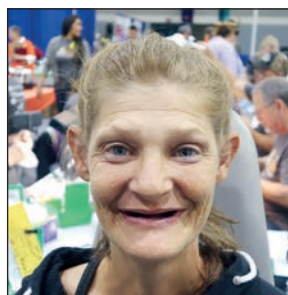
#### CDA CARES FRESNO

I was happy to be able to serve as a volunteer at CDA Cares free clinic in Fresno on October 2 and 3rd. Over 1300 volunteers, 2099 patients and 1.9 mil in care was provided. The next one will be held in Ventura on April 16th and 17th 2016. As usual, lives were changed, but I had one patient that was particularly transitioned by our treatment and wrote a note and sent a picture to us a week after her visit to CDA Cares.

Dear Doctors,

*I would really like to tell you thank you so much for everything you have done for me it's been a week since I've gotten my dentures I feel so blessed they don't hurt I can go out and eat with friends I don't mind being around people I was in a dark spot because I did not want to smile but you gave that all back to me my mother even said but I'm a different person because I have so much more self esteem and please tell all your staff I am very grateful and these are picture so you can see what a difference you made thank you once again*

Starla 10/8/2015



As I come to the end my second term as President of SGVDS, I would like to thank the Board, Committee Chairs and all the volunteers. It was a very fulfilling year, and I welcome our new board which will begin on January 1, 2016. We will be under the direction of Dr. John Khalaf, and a number of very talented members of the board.

Cheers,  
Scott R. Adishian DDS, President

## Message from the Executive Director

### *A Vote of Gratitude for our Delegates and Trustees*

I am writing my editorial on the heels of our 2015 CDA House of Delegates, better referred to as the 'House'. Attending the 'House' is non-stop action for the delegates, not to mention all the preparation involved in becoming well versed with the resolutions prior to the 'House'.



Let me give you a glimpse of what the business of a delegate looks like. On average a 'House' packet of reading material contains approximately 400-500 pages. Delegates receive several mailings of materials in which they are charged with the duty of familiarizing themselves with the resolutions. A couple weeks before the 'House', the SGVDS delegates and trustees meet for several hours to discuss the resolutions, and the southern California component delegates meet for the day to hash over the issues. At the 'House' the resolutions are debated for two days, often with great passion. By the time a vote is called, delegates have spent hours and hours becoming well versed with the issues before them.

**Dr. Saleh Kholaki, Lee Adishian and Dr. Stephen Lojeski**

Add to this time the work prior to the 'House' by CDA Committees and Councils, Task Forces, the Executive Committee and the Board of Trustees. All year long these volunteers have been discussing and formulating background information, and then ultimately they provide the proposed resolutions to the 'House'.

On September 18th, I had the privilege of attending a Trustee meeting. If there was ever any doubt as to how comprehensive and collaborative the work of a Trustee is, I can assure you the debating and exchange of thoughts and ideas was impressive. Together your delegates and trustees do considerable work and deserve our thanks.

## Message from the Editor



**Sunjay Lad, DDS**

### *Getting Out of Your Comfort Zone*

Ok, I'll admit it ... there are certain times when dentistry can get a little mundane. When I show up to work and see this on my schedule:

- Patient #1: Prophyl
- Patient #2: #2-MO, #3-MOD Composites
- Patient #3: Prophyl, #30-MOD Composite

... I don't get too excited. I'm human after all, and the procedures we learn in our first and second years of dental school are not always the most intellectually or emotionally stimulating ones. Of course there is a tremendous benefit to preventative care, and some of the most valuable time I spend with patients is educating them and building relationships during exams. But I think we can all admit, that if all we did each day were cleanings and Class 2 fillings, life might start to get a little repetitive.

So what do we do to keep things interesting? Some of you participate in study clubs to advance your clinical skills. Some of you take courses to learn new techniques, like implant placement or orthodontics. Some of you invest in new technology, like CAD/CAM or laser dentistry. All of these things push us to learn more, to advance our skills, and at some level, they push us out of

our "comfort zone."

For me, one of the things that has consistently pushed me out of my comfort zone and pushed me to be better is teaching. Although the football program at USC has seen better days, I find the students at the dental school continue to have level heads on their shoulders and a tremendous thirst for knowledge. Nothing forces you to think more carefully about why you do things a certain way, than having to explain it to someone who is doing it for only the second or third time. Suddenly, that routine Class 2 filling becomes a bit more interesting when you have to explain exactly why you prep it a certain way or why you use a certain bonding technique. I love that students constantly challenge me by questioning things I typically take for granted. Their inherent enthusiasm for the profession lends a breath of fresh air to the things we do every day.

So whatever it is for you: teaching, learning new techniques, or embracing new technology, I think it is worth getting out of your comfort zone. You just might like what you find on the other side.



# Tax Corner

As we are closing in on the end of 2015. Some judicious planning now can eliminate unwanted surprises come tax time.

## Timing is Everything

Consider any opportunities you have to defer income to 2016. Doing so may allow you to put off paying tax on the income until next year. If there's a chance that you'll be in a

lower income tax bracket next year, deferring income could mean paying less tax on the income as well.

Similarly, consider ways to accelerate deductions into 2015

## Section 179

As of January 1st, the Section 179 limit has been reduced to \$25,000 and no bonus depreciation is available for the 2015 tax year. However, if prior years are any indication, the expanded Section 179 limits could be restored by Congress during 2015.

## AMT Traps

Make sure that you factor in the alternative minimum tax (AMT). If you're subject to AMT, traditional year-end maneuvers, like deferring income and accelerating deductions, can have a negative effect. That's because the AMT, essentially a separate federal income tax system with its own rates and rules, effectively disallows a number of itemized deductions. For example, if you're subject to the AMT in 2015, prepaying 2016 state and local taxes won't help your 2015 tax situation, but could hurt your 2016 bottom line.

## Talk with Your Advisor

Gather your information, schedule that appointment, and talk with your tax advisor. And if we can be of service...

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# Waiver of Co-payments

By Volki Felahy, DDS CDA Judicial Council

A common misconception in the dental community is that waiving co-payments is always forbidden. The truth is that waiving co-payments, like many things, is dependent on the circumstances. There are several questions to consider before a dentist determines if waiving a co-payment is appropriate. For example, is the dentist a contracted provider with the patient's insurance plan? Is the dentist waiving co-payments for a federally funded program? Finally, are there any other legal prohibitions regarding waiving co-payments?



If the dentist is a contracted provider with the patient's insurance plan, the prohibition of waiving co-payments really lies with the insurance carrier and it's up to the carrier to prohibit it. Under the law, insurance contracts are considered adhesion contracts, which means that ambiguities in a contract are held against the insurance carrier. Therefore, depending on how clearly the contract is written, not collecting co-payments may be viewed as overbilling in accordance to that contract, as one fee is being charged and another is being submitted for reimbursement.

One clear example of when not to waive co-payments is if the dentist is a provider of a federally funded benefit plan like Medicare and Medi-Cal. A dentist cannot waive co-payments unless an extreme financial hardship exists and the co-payment is a barrier to care. In these circumstances, the ethical principles of fairness and justice come into play when determining who gets the discount (senior citizens, students, new parents, etc.).

Another consideration before waiving co-payments is the Health Insurance Portability and Accountability Act (HIPAA). Among its many provisions, HIPAA makes it a crime for anyone, in a matter involving a health care benefit program, to knowingly and willfully make or use any materially false, fictitious or fraudulent statements or representations in connection with the delivery of or payment for health care benefits, items or services." Hence, a dentist who knowingly waives co-payments involving a private dental plan may be at a risk of violating this statute if the government interprets such waivers as being misstatements of the dentist's charges to the plan.

This concept of deception is at the heart of CDA's Code of Ethics section on waiver of co-payments. Section 7.A.2. of the CDA Code of Ethics states, "A dentist who accepts a third-party payment under a co-payment plan as payment in full, without disclosing to the third-party payer that the patient's payment portion will not be collected, may be engaged in overbilling. The essence of this ethical impropriety is deception and misrepresentation; an overbilling dentist makes it appear to the third-party payer that the charge to the patient for the services rendered is higher than it actually is."

In summary, waiver of co-payments raises legal concerns, particularly with respect to breach of contract or a federally funded benefit plan like Medicare and Medi-Cal. Waiver of co-payments on an individualized basis in cases of financial hardship is likely permitted, provided the dentist is acting in good faith and exercising the ethical principles of honesty, integrity and justice.

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Additional resources about waiving co-payments are available on [cda.org](http://cda.org). For further guidance, contact a member of your local ethics committee or Britney Ryan, CDA judicial council manager, at 800.232.7645.

# Risk Management: The Top 10 Mistakes Dentists Make

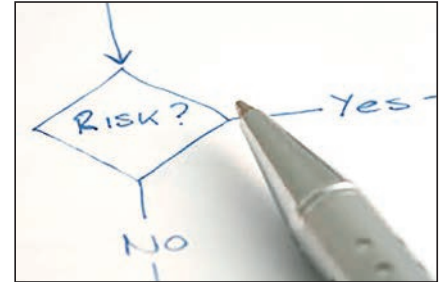
Identifying risks can prevent malpractice lawsuits. Risk management in a dental setting can be of great benefit for little expense. It's easy to educate a staff to promptly identify and investigate problem situations. Recognizing the need for good documentation and identification of problems can help you avoid claims and lawsuits. While these techniques will not always prevent a claim, they will provide the best defenses to claims.

## Mistake No. 1

### Failure to recognize problem patients

Early recognition of problem patients is important for risk management. Problem patients may exhibit traits that include lengthy care histories from many providers, courses of care dominated primarily by emergency visits, constant complaints about past or current care, ongoing failure to pay for services, and consistent failures to adhere to advice and instructions. These traits are common in plaintiffs and litigious patients. Prudent practitioners who identify these traits early may discharge or not accept these patients. Often, such decisions save time, money, and aggravation. If you care for such a patient, document the care and issues of the problem.

**Solution:** Develop systems that will alert you to problematic patients early to determine if patients are worth long-term aggravation.



## Mistake No. 2

### Pursuing collections for patients where care may be at issue

Many malpractice claims arise when dentists pursue collection claims. Once a malpractice claim is filed in response to a collection claim, a defense to the malpractice claim (however thin) must be made. It is within the control of the practitioner to pursue formal collection of monies owed, but much of the dentist's control of the situation becomes lost. Therefore, any decision to pursue a collection matter - by letter or action - should be evaluated carefully before being pursued. Assess whether you are prepared to defend all of the care if a claim is made, as well as the nature and traits of the patient (i.e., is this a problem patient?). Weigh the amount of money involved against the risk of a claim. If a claim for collection is asserted, be sensitive to the manner of collection and the personality of the person seeking the unpaid monies in further attempts to avoid a malpractice claim.

**Solution:** Perform a risk-benefit analysis before each collection attempt.

## Mistake No. 3

### Failure to advise staff of the need for consistent, accurate, complete documentation

A well-documented chart is the best witness in a lawsuit. It is made contemporaneous with events, it has no faded memory, and it has no bias or prejudice. Ensuring that all aspects of patient care are documented in a timely, chronological, consistent, legible manner is key to proving that you rendered good, quality care. The first thing a potential plaintiff's attorney will do to determine whether to file a lawsuit is to obtain and review a copy of the chart. A well-documented chart outlines all of the dental care and provides a clear chronology of the potential basis for a claim, with no gaps within which a plaintiff's expert can claim, "If it is not documented, it was not done." Every staff member who writes in the chart must be aware of these issues. Timed, dated, contemporaneous entries detailing the action, care, communication, prescriptions, phone calls, missed appointments, instructions, and refusals with consistent approved abbreviations make a good chart.

**Solution:** Document, document, document. Chart in a clear manner that can be deciphered by others.

## Mistake No. 4

### Failure to maintain a good chairside manner with patients

Patients who like and respect their providers are less likely to file lawsuits. The manner and method in which a dentist and staff members render patient care have a significant impact on decreasing or increasing risk. Even if quality care is delivered, if a patient has to wait 45 minutes for every appointment, never gets an apology, and the staff is brusque and unfriendly, that patient might become angry at the dentist or group. Staff members who cannot maintain good attitudes with patients should not deal directly with patients. If a serious or unexpected problem occurs, a patient who thinks he or she has a poor relationship with the dentist or staff members will not hesitate to talk with a lawyer and pursue a claim. A good relationship with the patient can overcome that. If a suit is filed, a good patient relationship always works to the dentist's benefit in favorable testimony by the plaintiff and keeps damages down and plaintiffs reasonable.

**Solution:** A good chairside manner by you and your staff matters.

## Mistake No. 5

### Failure to designate a point person to oversee risk-management issues, recognize problem situations early, and investigate them

Early identification of problematic areas or trends that might result in claims can be beneficial, especially if corrections can be made before problems arise. Methods and procedures that identify and sort issues and spot trends must be instituted for prevention. The best way to identify problems is for a designated



person to receive reports of problems, similar to the incident-reporting system at hospitals. Staff members must be educated to report events made in an office setting. Reports should be verbal only. For example, when a patient schedules a procedure and says that he or she does not understand the procedure or its risk, that should be reported to the point person. Such identification could show that a dentist's patients are not following the informed-consent process. Before a claim arises, you could educate the staff on the need to follow protocol, or additional double checks could be instituted. Early problems can be resolved prior to claims.

**Solution:** Designate a point person to oversee risk management and identify problems.

## **Mistake No. 6**

### Failure to avoid negative comments and remarks about other treaters or providers.

No dental provider or staff member should criticize other providers in front of patients or in a chart. Document facts, but critical opinions or comments heard or viewed by a patient or attorney will foster potential litigation and may serve as the basis for expert opinions in a lawsuit. Criticism of prior treatment will involve the criticizing treater in a suit against the prior treater. Beware also of patients attempting to elicit criticisms - they may have already considered or instituted a lawsuit against another. Dentists are well-served in rendering treatment recommendations based on objective evaluation, not plaintiff's subjective claims or descriptions of the history of care.

**Solution:** Criticisms should not be part of patients' charts or communications.

## **Mistake No. 7**

### Failure to follow up

A common area for claims is when dentists fail to document follow-up with patients on important issues or recommendations. Copies of notes on failed appointments, reminder calls or notices, instructions, prescriptions, and attempts to ensure patients return for care should be part of the charts.

**Solution:** Follow up with patients and document that follow-up was done.

## **Mistake No. 8**

### Failure to properly discharge patients from care

Once a patient has been discharged from care, the statute of limitations may begin to run, and obligations under the dentist-patient relationship likely end. Often, this discharge process is informal and not well-documented. Creating a formal procedure and supporting documentation in the chart (including communication to the patient) will help establish a cutoff to liability.

**Solution:** Formalize the discharge process, and document the steps taken.

## **Mistake No. 9**

### Failure to refer when needed

Dentists who know and understand the limitations of their practices and expertise have taken a large step to manage and minimize their risks. Dentists who fail to do so might develop problems from lack of expertise, often resulting in patients seeking care from specialists. In this scenario, specialists, if pressed, often criticize general practitioners as exceeding their expertise. Specialists can be favorable experts for plaintiffs, as by virtue of their specialties, their expertise is greater than that of general practitioners. When situations necessitate referrals, the referrals should be well-documented with reasons for referrals and, if urgent, prompt action should be taken with patients and specialists. Such actions could cut off liability for general practitioners.

**Solution:** Do not hesitate to refer when appropriate, and document the process.

## **Mistake No. 10**

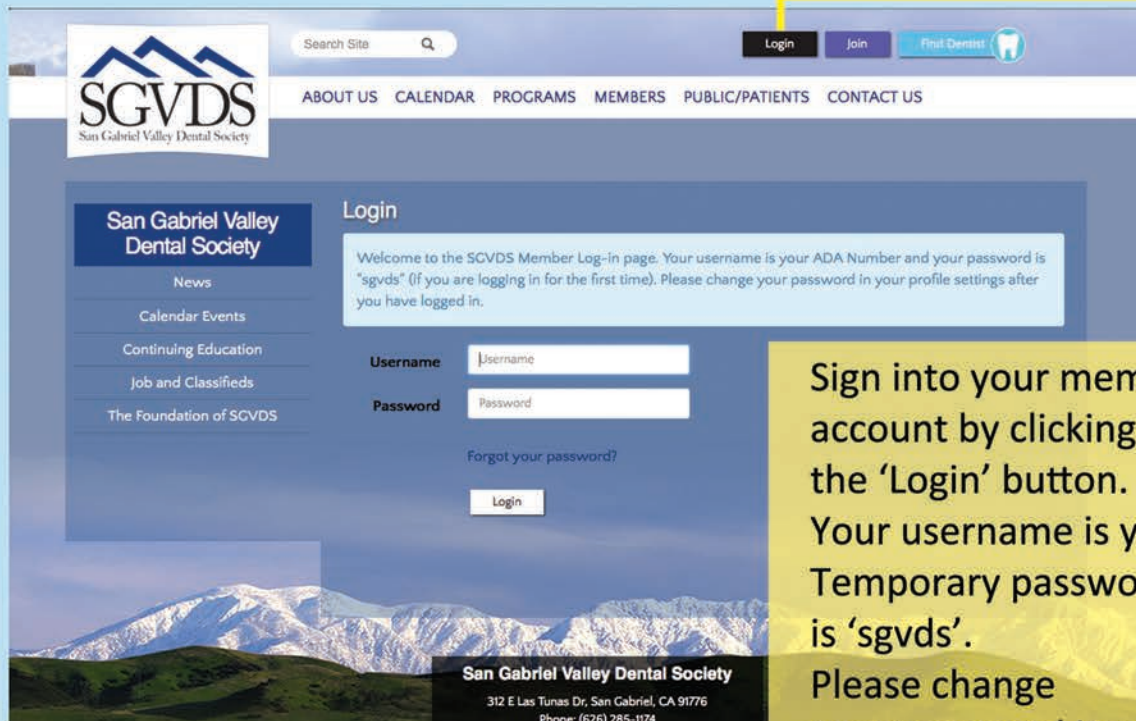
### Reliance on systems designed to remove narrative progress notes and descriptions of communications

In a lawsuit, the chart and documentation of communication with patients and other treaters are the backbone of a defense. A well-documented chart is a key witness and preserves facts and actions forgotten over time. While technology can help busy practitioners, preprogrammed checklists or forms alone do not create the type of documentation most helpful to defenses. The narrative descriptions or issues pertinent to patients' care help create a more comprehensive picture of the entirety of care, as well as spark memories of those who might be called to testify years later. The clearer the picture, the better the defense.

**Solution:** Only use charting programs designed to allow and encourage narrative notes

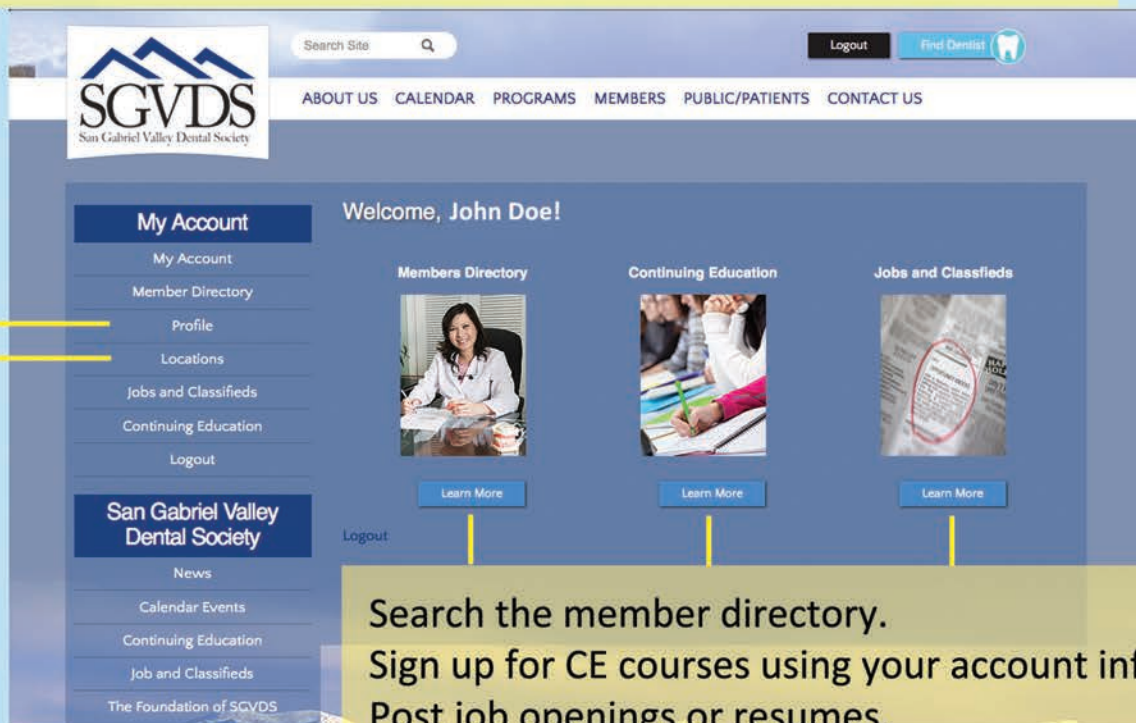


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# Assemblymember Chris Holden's Community Resource Fair & Block Party

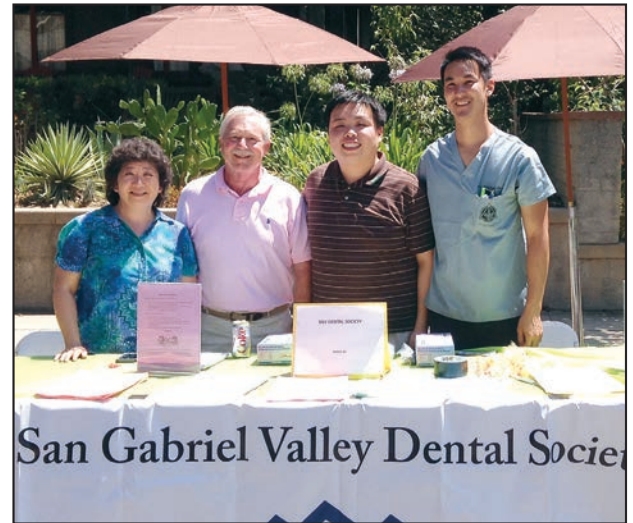
August 8, 2015

On a warm and pleasant Saturday in early August the San Gabriel Valley Dental Society was represented again this year at State Assemblyman Chris Holden's 16th Annual Block Party.

Doctors Donna Arase, Marvin Carnow, Stephen Do, and Jimmy Lau, manned a booth on Jackson street. We answered questions about who we are and what we do, distributed basic dental hygiene information and toothbrushes and gave out information to members of the community as to where they can find low cost and no cost dental care.

State Assemblyman Chris Holden represents the 41st Assembly district which includes Altadena, Pasadena, South Pasadena, Sierra Madre, Monrovia, La Verne, San Dimas, Claremont, and Upland.

Over 40 community agencies were represented; there was live music, a classic car show, free food and free bike helmets for children who brought their bikes to the event.



Drs: Donna Arase, Marvin Carnow, Stephen Do and Jimmy Lau

## Meet & Greet Paco's Restaurant September 9, 2015



*Save The Date*  
*Meet & Greet*  
*"Networking Event"*  
*Join us!* Looking for an associate?  
Or a job?  
Looking to retire or sell your practice?  
**November 4th**  
**7PM**  
**TGI Friday's-West Covina**



# Thank you for your sponsorship TDIC!

TDIC hosted the September 15th continuing education meeting titled, 'Risk Management for the Dental Office' with speaker Attorney Dan Watkins. Mr. Watkins presented an overview of issues that clinicians need to identify and manage in their practice pertaining to patients and employees. TDIC Representative Samson Landeros was available to discuss insurance questions, and was warmly welcomed by our SGVDS members. Thank you TDIC!



Drs: Edward Norzagaray, Chiman Lad, Gary Jacobsen, TDIC Representative, Samson Landeros and Dr. Matt Nashed

## The New Dentist Committee

presented

**'When is the Right Time for ME to Buy a Practice' on October 11, 2015**

Jerome French, Mann, Urritia and Nelson CPAs & Associates, LLP and Timothy McNeely, LifeStone Wealth Management provided the content and expert advice at this interactive workshop.



Jerome French and Tim McNeely

### Testimonies

'I appreciate the resources given to help us'  
'The topics covered were very relevant'  
'Like how you answered our questions'

# Specialty Advertising

By Kenneth Jacobs, DDS, FACD  
Member of CDA Judicial Council



In today's ever-changing dental landscape, one of the most intriguing and perhaps convoluted ethical and legal challenges facing our profession occurs in the arena of specialty advertising. It is interesting to note that on the surface this seemingly simple issue has developed into a complex set of ethical and legal dilemmas. Court battles between state dental associations and the Federal Trade Commission have ensued over potential anti-competitive issues. Constitutional First Amendment freedom of speech rights have also colored the specialty advertising debate such that state dental boards no longer enforce former advertising restrictions as they were determined to be unconstitutional.

First, it should be understood that the nine dental specialties recognized by the American Dental Association (ADA) and the designation for ethical specialty announcement and limitation of practice are Dental Public Health, Endodontics, Oral and Maxillofacial Pathology, Oral and Maxillofacial Radiology, Oral and Maxillofacial Surgery, Orthodontics and Dentofacial Orthopedics, Pediatric Dentistry, Periodontics and Prosthodontics. In order to announce as a specialist in one of these specialty areas of practice, a dentist must have successfully completed an educational program as prescribed by the ADA Council on Dental Education and Licensure.

Section 6.A of the CDA Code of Ethics states, *"It is unethical for a dentist to mislead a patient or misrepresent in any material respect either directly or indirectly the dentist's identity, training, competence, services or fees. Likewise, it is unethical for a dentist to advertise or solicit patients in any form of communication in a manner that is false or misleading in any material respect."*

In addition, Section 6.B of the Code states, *"Dentists may use the degrees conferred upon them by diploma from recognized dental colleges or schools legally empowered to confer the same, the letters "D.D.S." as permitted by state law, and or the titles, "Doctor" or "Dentist" and any additional advanced academic degrees earned in health service areas. It is unethical for a dentist to use a title or degree in connection with the promotion of any dental or other commercial endeavor when such usage is false or misleading in any material respect."*

Yet within the recent landscape, the lines of reality and legal/ethical specialty advertising have been blurred. The courts have ruled that freedom of speech and maintaining competitive marketplaces in some instances take precedence over potentially false or misleading announcements. We see in the legal precedent-setting case of Potts v. Hamilton, that even though Potts' credentials did not meet the "formal full-time advanced education" requirement of the advertising statute, the 2010 U.S. District Court ruling found the advertising statute violated Potts' rights of free speech and held the statute unconstitutional. As a result, in 2011, the Dental Board of California (DBC) removed the specialty sections of the advertising statute. In addition, previous to the DBC action, CDA removed the "Announcement of Specialization and Limitation of Practice" section of its code of ethics.

As a practical guide, we can summarize what is prohibited and what is not prohibited for purposes of the CDA Code of Ethics as follows: 1. Dentists may not use "specialist in" one of the ADA recognized specialty areas of practice unless they have met the educational requirements and standards set forth by the ADA as mentioned previously. 2. Non-specialists who wish to announce the services available in their practices are not required to state that their services are being provided by a general dentist. 3. Specialists are not required to use "practice limited to," nor are they required to limit their practice exclusively to announced specialty area of dental practice. 4. Non-specialists are not prohibited from using "practice limited to," nor are they prohibited from limiting their practice to announced area of dental practice. 5. Non-specialists are not required to state "[Name of announcement area of dental practice] is not recognized as a specialty area by the ADA."

So what are the ethical principles that can guide us in our decision making process regarding this complex issue? Veracity, or simply telling the truth, tells us that the public, our peers and our patients in particular, rely on the information we disseminate to each so that truly informed decisions can be made. Furthermore, behaving with integrity enforces core values such that conflicts between actions and conscience are eliminated. Through open and honest disclosure, the possibility for a patient to be misled diminishes greatly and hence trust can flourish.

Additional resources about specialty advertising are available on [cda.org](http://cda.org). For further guidance, contact a member of your local ethics committee.



## 2016 Installation

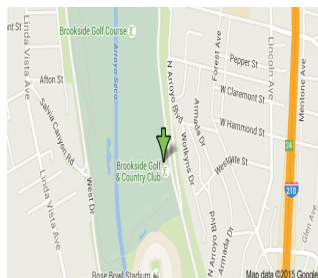
**Date: December 4, 2015**

*Brookside Country Club*  
1133 Rosemont Ave  
Pasadena, CA 91103

**Cost:**

\$ 75.00 per person  
\$ 125.00 per couple

**Please RSVP no later than:**  
**Friday, Nov. 27, 2015**



*The San Gabriel Valley Dental Society  
cordially invites you to attend the  
2016 Installation of Officers  
And  
Social Dinner Event*

*President: Dr. John Khalaf*  
*Installing Officer: Dr. Santos Cortez*



*Come join the Board of Directors & Committee Chairs for an  
evening of fun, fantastic food and entertainment by*

*Comedian, Nick Hoffman*

*Friday, December 4, 2015*

*6:30—8:00pm - Dinner*

*8:00—8:30pm - Installation of Officers*

*Entertainment to Follow*

**San Gabriel Valley Dental  
Society**

312 E. Las Tunas Dr  
San Gabriel CA 91776

Phone: 626-285-1174

Fax: 626-285-4873

E-mail: [director@sgvds.org](mailto:director@sgvds.org)

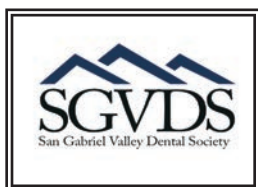
**RSVP—San Gabriel Valley Dental Society  
Holiday Social Dinner and 2016 Installation of Officers**

Name \_\_\_\_\_ Guest: \_\_\_\_\_

Check \_\_\_\_\_ Visa/Mastercard \_\_\_\_\_ Exp. \_\_\_\_\_

Or simply RSVP to (626) 285-1174 or [martha@sgvds.org](mailto:martha@sgvds.org)





# Don't Miss Out on the Opportunity!

## 2016 Season Pass Discount Plan

Six program meetings will provide 18 hours of CE while giving you the opportunity to socialize with your colleagues. In addition, the special price will only be \$ 295.00 (a \$ 455 value). All meetings are held in the Banquet Center (Lakeview Room) overlooking the Lake, Golf Course & Park of Almansor Court, 700 S. Almansor Street, Alhambra 91801.

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**Only \$ 295.00 (a \$ 455 value)**

**18 Hours of CE units!**

**Members can be one our select Season Pass Holders of SGVDS.**

### REGISTRATION/BUFFET DINNERS: 4:30PM-5:30PM; LECTURE: 5:30PM-8:45PM

#### Season Pass Registration Fees — Good through December 31, 2015

\$295 (a \$455 value) - **Active** SGVDS Members

\$245 (a \$455 value) – **Retired** SGVDS Members

**Regular Fees** -To register for individual programs, please place an "x" by the date(s) you wish to attend, remitting the appropriate per person/per meeting fee(s) as follows:

\$65 - **Members**

\$45 - **Staff**

\$50 - **Applicant Members**

\$100 - **Non-Member Dentists** (\$ 65 as a guest of a member)

\$50 - **Retired Members**

JANUARY COURSE ONLY : BEGINS PROMPTLY AT 3:30 PM\*\*

*Jan. meeting not included in Season Pass	<b>_Tuesday, January 19th**-</b>	<b>Infection Control/CA Law*</b>	<b>Noel Kelsch, RDH, RDHAP &amp; Lee Maddox</b>
Members—\$75; Staff- \$55;			
Non-members \$ 110	<b>_Tuesday, February 16th—</b>	<b>CADCAM Denture</b>	<b>Mathew Kattadiyil, DDS</b>
	<b>_Tuesday, March 15th—</b>	<b>Exigent Self Defense</b>	<b>Joey Walker</b>
<b>San Gabriel Valley Dental Society</b>	<b>_Tuesday, April 19th —</b>	<b>Management of Complex Implant Cases</b>	<b>Thomas Han, DDS</b>
312 E. Las Tunas San Gabriel, CA 91776	<b>_Tuesday, September 20th</b>	<b>Meth Mouth</b>	<b>Ronni Brown, DDS</b>
Phone: 626-285-1174	<b>_Tuesday, October 18th —</b>	<b>TBD</b>	<b>TBD</b>
Fax: 626-285-4873	<b>_Tuesday, November 15th—</b>	<b>What's In Your Emergency Bag</b>	<b>Christine Quinn, DDS</b>
E-mail: director@sgvds.org			

Please reserve my Season Pass to all 6 meetings above at the reduced rate of \$ 295 for Active members or \$ 245 for Retired members. Simply call to register (626) 285-1174, go online at [www.sgvds.org](http://www.sgvds.org) ; or fax registration to (626) 285-4873 or mail to : 312 E. Las Tunas Dr. San Gabriel, CA 91776

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
Check Enclosed for \$ \_\_\_\_\_ or charge to MC/Visa \_\_\_\_\_ Exp. date \_\_\_\_\_

# *Protect your family and your practice for the long term.*

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## CDA Cares Fresno

CDA Cares volunteer dental program provided more than \$1.9 million in charitable dental services to 2,099 people Oct. 2-3 in Fresno. Several SGVDS members volunteered at the event.



**Lee Adishian, Drs: Falamack Zaltash, Farzaneh Yassamy, Scott Adishian**



**Dr. Saleh Kholaki**





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# NEW MEMBERS

**Raisa Avezova, D.D.S.**

GP- AZ-Midwestern U 2015  
Interviewing

**Arianna Damian, D.D.S.**

GP- UCLA 2014  
Interviewing

**Andrew Hwang, D.D.S.**

Periodontist – Columbia U 2012;  
ULCA 2009  
3223 Baldwin Park Blvd.  
Baldwin Park 91706  
(626) 337-3223

**Tian Jin, D.D.S.**

GP- ULCA 2015  
Interviewing

**Samuel Lee, D.M.D.**

GP- CA-Western U 2014  
18575 Gale Ave., Ste. 275  
City of Industry 91748  
(626) 215-6461

**Maximillian Lin, D.D.S.**

GP- Tufts U 2015  
Interviewing

**Jerry Tzou, D.D.S.**

GP- UOP 1988  
809 S. Atlantic Blvd. Ste 308  
Monterey Park 91754  
(626) 282-5577

**Bin Wang, D.D.S.**

GP- Temple U 2015  
Interviewing

**Jeffrey Wang, D.D.S.**

GP- UCSF 2011  
Interviewing

**REINSTATED MEMBERS****Walter Rong, D.D.S.**

GP- UCLA 2002  
Dropped 2010; Reinstated 2015  
546 W. Badillo Street Ste. A  
Covina 91722  
(626) 339-7012

**TRANSFERRED MEMBERS****Emma Onwuka, D.D.S.**

Pediatrics- U of Washington  
UCLA 2010  
Transfer from SFVDS  
2245 E Colorado Blvd., Ste. 104-159.  
Pasadena 91107  
(310) 574-2923

**John Pham, D.D.S.**

GP- Tufts U 1999  
Transfer from LADS  
2209 San Gabriel Blvd., Ste. A  
Rosemead 91770  
(626) 288-6488

**Jennifer Wang, D.D.S.**

GP- USC 2007  
Transfer from LADS  
3060 Baldwin Park Blvd.  
Baldwin Park 91706  
(626) 813-4488

**DIRECTORY UPDATES  
ADDRESS CHANGES****Craig Cheung, D.D.S.**

1318 Fair Oaks Ave., Ste A.  
South Pasadena 91030  
(626) 795-5978

**Omar Faridi, D.D.S.**

126 S. Glendora Ave., Ste 108  
West Covina 91790  
(626) 966-8518

**Leslie Jeong, D.D.S.**

1318 Fair Oaks Ave., Ste A.  
South Pasadena 91030  
(626) 795-5978

**Peter Lam, D.D.S.**

126 S. Glendora Ave., Ste 108  
West Covina 91790  
(626) 966-8518

**Karla Thompson, D.D.S.**

1414 Fair Oaks Ave., Unit 7  
South Pasadena 91030  
(626) 788-5911

**Obituaries****M. Dale Carpenter, DDS**

Dr. Carpenter passed away on October 4, 2015. Dr. Carpenter graduated from Ostrow School of Dentistry of USC in 1955. He practiced in the city of San Gabriel until retiring in 1999. He was a CDA Life Member.

*In honor of each deceased member, SGVDS donates  
\$100 to the Foundation of SGVDS*

# CLASSIFIED ADS

**FOR SALE-** "Zoom Advanced Power" whitening light. Asking \$75 obo. If interested please contact Dr. Shibasaki at 626-446-3023

**Dental Office Available for Lease.** 1900 Sq. Ft. Office is in an all dental building. It is equipped with central compressed air and suction etc. Suitable for general or specialty practice. For further information contact Robert Propper DDS at 626-233-7773 • bobpropper@att.net

**Part time associate needed to work in high quality dental office with a team of prosthodontist and lab technician, great opportunity for the right candidate .** email us at dr@implantasmile.com

**Office Rent For Specialist - Freestanding building in San Gabriel.** Prime area. Four fully equipped operatories. Computerized office. Rent \$350 per day. William (626) 288-5777.

**San Marino-Pasadena Dental Office to Share.** Large dental office in a unique and serene setting. Free standing building with 4 operatories, each with a beautiful garden view. Large parking lot with free parking. Principle practices only. Perfect for a dental specialist, start-up, existing or retiring practice. Flexible terms available. Call (213) 509-5423 for further details or email enquiries to info@sanmarinoendodontics.com.

**Renting/Selling?** Do you have operatory space to rent in your office, looking to retire or would like to sell your practice, we would be happy to post that in our quarterly publication.

**Need CPR?** CPR is taught at the Society office on the first Wednesday of the months (Jan-June & Sept-Nov) at 5:30 PM. This is a re-certification class only. Cost is \$45 members/\$65 non-members. A current textbook is mandatory, and may be purchased for \$12 at the time of the class.

**Change of address and/or email?** Keep your office and email address with the Society office up to date. This will ensure that you receive our communication in a timely manner.



## CONTACTS AT YOUR FINGERTIPS

### **American Dental Association**

(800) 621-8099 (Members only)

(312) 440-2500; [www.ada.org](http://www.ada.org)

### **California Dental Association**

(800) 736-8702 (Operator)

(800) 736-7071 (Voicemail)

[www.cdacompass.com](http://www.cdacompass.com)

(866) 232-6362 (Practice Support Center)

[www.cda.org](http://www.cda.org)

### **CDA Peer Review Dept. (Complaints)**

(800) 232-7645

### **Cal/OSHA Consultation**

(800) 963-9424

San Fernando Valley Office

(818) 901-5754

### **California Poison Control System**

The Poison Action Line

(800) 876-4766; [www.calpoison.org](http://www.calpoison.org)

### **CEA Hotline – California Employer Assoc.**

Mari Bradford: (800) 399-5331

### **Consumer Hotlines:**

Dept. of Insurance (800)-927-4357;

Insurance Commissioner: (616)-445-5544

### **(DEA)U.S. Drug Enforcement Administration**

Los Angeles Office

(213) 621-6700

[www.dea.gov](http://www.dea.gov)

### **Dental Board of California**

Lic Renewals: ext 2304

Complaints (877) 729-7789; [www.dbc.ca.gov/](http://www.dbc.ca.gov/)

FNP (Fictitious Name Permits): David x2332

### **Dept of Public Health**

Radiologic Health Section

(916) 322-2073 (Equipment Registration)

EPA – Environmental Protection Agency

(800) 618-8942

### **NPI-National Provider Identifier**

1-(800)-465-3203; [www.nnppes.cms.hhs.gov](http://www.nnppes.cms.hhs.gov)

### **INSURANCE**

**(TDIC) (The) Dentists Insurance Company**

[www.thedentists.com](http://www.thedentists.com)

Sales Reps for SGVDS:

Commercial: (Prof. Liability):

Samson Landeros: (800)-733-0633 ext. 5994

Personal Life & Health Ins:

Jonathan Ingalls (800)733-0633 ext. 5966

### **CPR: Recertification/4 CE's via SGVDS**

Firstlink CPR Suzanne Dean: (714) 357-0428

CPR: 1st time (8 hr) class: (888) 244-9921-Ultimate

CPR

### **X-ray certification + coronal polishing and RDA**

**prep courses:** Hacienda/La Puente: (626) 934-2890



# 2015 CPR Courses

(All Wednesdays)

Time to renew your license and need a CPR refresher course? Earn 4 CE credits! Take CPR at the Society office with Danny and Susanne Dean are loyal CPR instructors for over a decade. All classes begin promptly at 5:30 PM. Register online at [sgvds.org](http://sgvds.org) or call the office at 626.285.1174

November 4th • January 6th



35th Anniversary  
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## SGVDS 2015 Officers and Directors

### BOARD OF DIRECTORS

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VICE PRESIDENT/PROGRAMS  
SECRETARY/PROGRAMS  
PAST PRESIDENT

Scott Adishian, DDS  
John Khalaf, DDS  
Sunjay Lad, DDS  
Amy Tran, DDS  
Donna Klauser, DDS DABP

TRUSTEE  
TRUSTEE  
\*DIRECTOR, ZONE I  
\*DIRECTOR, ZONE II  
\*DIRECTOR, ZONE III  
\*DIRECTOR, ZONE IV  
\*DIRECTOR, ZONE V  
EDITOR: Ex Officio

Saleh Kholaki, DDS  
Stephen Lojeski, DDS  
Kimberly Wu, DDS  
Danny Tran, DDS  
Ted Tanabe, DDS  
Craig Cheung, DDS  
Arminda Robles, DDS  
Sunjay Lad, DDS

### 2015 STANDING COMMITTEE CHAIRS

ADHP /SCHOLARSHIPS  
BYLAWS  
COMMITTEE TO THE NEW DENTIST  
COMMUNITY HEALTH  
ETHICS  
LEGISLATION  
MEMBERSHIP  
MUTUAL OFFICE  
PEER REVIEW  
PUBLICATIONS  
WEBSITE/MEDIA RELATIONS  
WELL BEING

Monica Munoz, DDS  
Stephen Flanders, DDS  
Craig Cheng, DDS  
Donna Arase, DDS  
Donna Klauser, DDS, DABP  
Marvin Carnow, DDS  
Ashish Vashi, DDS  
Michael Tanaka, DDS  
Enrique Garcia, DDS  
Sunjay Lad, DDS  
Amy Tran, DDS  
Robert Shimasaki, DDS

### AD HOC COMMITTEES - CHAIRS

ASSETS MANAGEMENT  
(PRESIDENT, P. PRES, PRES-ELECT & TREASURER)

### CDA Delegates- New Terms (3-year term)

John Khalaf, DDS  
Sunjay Lad, DDS

### Continuing Terms

Scott Adishian, DDS  
Craig Cheung, DDS  
Patricia Donnelly, DDS  
Paula Elmi, DMD  
Donna Klauser, DDS, DABP  
Amy Tran, DDS

### Alternate Delegates

Emad Ammar, DDS  
Donna Arase, DDS  
Andy Kau, DDS  
Monica Munoz, DDS  
Arminda Robles, DDS  
R. Jerry Smith, DDS  
Ashish Vashi, DDS



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- Deluxe full buffet breakfast and lunch both days.
- Pinhole Academy support after the course for each doctor and his staff.



**Doctor operating on cadaver**



**Instrumentation on cadaver**

**PinholeAcademy.com**  
**Call (888) 804-2731**

(Chao J. Int J Periodontics Restorative Dent 2012; 32: 521-531. a retrospective study)  
Patented by John Chao, D.D.S., J.D.

<input type="checkbox"/> August 7-8, 2015	<input type="checkbox"/> Oct. 9-10, 2015
<input type="checkbox"/> August 21-22, 2015	<input type="checkbox"/> Oct. 23-24, 2015
<input type="checkbox"/> Sept. 11-12, 2015	<input type="checkbox"/> Nov. 6-7, 2015
<input type="checkbox"/> Sept. 25-26, 2015	<input type="checkbox"/> Dec. 4-5, 2015

**All seminars are held on Friday & Saturday**

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**There are 13 patented PST instruments per cassette. Each cassette sold separately at the seminar for \$4,000.**



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board of dentistry or AGD endorsement. January 1, 2011  
to December 31, 2018.

**\*Method Patent No. US 8,202,092 B2**

**\*\*Instrument Patent No. US 8,007,278 B2**



## San Gabriel Valley Dental Society

A component of the California and American Dental Associations

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# SGVDS 2015-2016 CALENDAR

## NOVEMBER 2015

- Wed., 4 CPR Recertification, SGVDS office  
5:30-9:30 pm
- Thurs., 5-10 **ADA Annual Meeting**  
Washington DC
- Tues., 17 **'How to Avoid and How to Manage Complications in Implant Dentistry'**  
4:30-8:45 pm  
Tony Daher, DDS, MSED, FACP, FICD  
Almansor Court, Alhambra
- Thurs.-Fri., 26-27 **Thanksgiving Holiday**  
(office closed)

## DECEMBER 2015

- Fri., 4 2016 Installation Recognition and Party  
Brookside Country Club  
6:30 pm
- 24-Jan. 3 **Holiday Break** (office closed)

## JANUARY

- Fri., 1 **New Year Holiday** (office closed)
- Mon., 4 Society Office Open
- Wed., 6 CPR Recertification, SGVDS office  
5:30-9:30 pm
- Wed., 13 Meet & Greet,  
Carmines South Pasadena  
7pm
- Tues., 19 **'Infection Control & California Dental Practice Act'**  
4:30-8:45 pm  
Noel Kelsch, RDHAP and Lee Maddox

## FEBRUARY

- Wed., 3 CPR Recertification, SGVDS office  
5:30-9:30 pm
- Mon., 15 **President's Day Holiday**
- Tues., 16 **'CAD/CAM Dentures'**  
4:30-8:45 pm  
Mathew T. Kattadiyil, DDS, MDS, MS, FACP